

FAIYAZ QURESHI



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Expiry : 31/05/2024

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VISA STATUS : TRANSFERABLE NOC.

OBJECTIVE

My aim is to work in a challenging, stimulating position where I would be part of a dynamic team that works together to create a successful, efficient and well- respected business by using my skills, knowledge and creative instincts.

COMPUTER PROFICIENCY

⊕ Well versed in Microsoft Word, Excel,outlook, C ++, C# and software handling.

WORK EXPERIENCE

- **Qatar rail**
 - Designation: Customer Support Agent.
 - Duration – From September, 2022 – December, 2022.

Location – Doha, Qatar.



- **Al-Tavuk Fast Food Express - QSR**

Designation: Co-Founder

Duration – From April, 2019 – June, 2022.

Location – Mahim-Mumbai, India.

Major Achievements – Have gained extensive experience in Managing a QSR outlet. Have been actively involved in the daily operations of the outlet. Managed to start from scratch & reach 6-figure monthly sales figure in a matter of months. Tied up with various delivery partners for managing online & home delivery orders. Managing the entire operations through restaurant management application to ensure maximum productivity output, maximum customer satisfaction with minimal wastage. Unfortunately, due to Covid-19, curfews, shutdowns, continuous challenges in running the business, etc. had to shut down operations. Made a loss on the venture but gained tremendous practical experience managing the outlet.

- **Al-Baik Fast Food Restaurant - QSR**

Designation: Head Manager

Duration – From April, 2017 – January, 2019.

Location – Khar-Mumbai, India.

- **Burger King - QSR**

Designation: Floor Manager.

Duration – From May, 2015 – March, 2017.

Location – Mira Road-Mumbai, India.

- **McDonalds - QSR**

Designation: Fast Track Manager

Duration – From September, 2012 – April, 2015.

Location – Mira Road-Mumbai, India.

TOTAL EXP – 10+ YEARS.

⊕ Skills

- Monitor the quality of food, portion control and preparation for dietary provisions and delivery of food service. regulations, ensure defects and breakdowns are reported correctly and assist the House Manager with statutory risk assessments and COSHH related to catering functions.
- Communicating with customers and staff for effective implementation for sales and customer satisfaction.
- Compliance, Culinary Arts, Hospitality, Proactive, Catering Experience, Food Safety Experience and Communication.
- To oversee inventory's and implementation of all store-led regional marketing activities (ex: activations, alliances, events, etc), thereby achieving the organization sales lead plan.
- To drive consumer engagement with meaningful activations and events. Direct the efforts of the store teams and coordinate at both strategic and tactical levels with Business Operations & other functions of the Organization.

• EDUCATIONAL PROFILE

- Bachelors of management studies/ Graduation.
- HSC from Maharashtra Board.
- SSC from N.H.English.Academy.

LANGUAGES KNOWN:

- English.
- Hindi.
- Urdu.
- Marathi.

• PERSONAL PROFILE

Date of birth - 9 Sep 1991 Sex - Male Marital status – Married

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for its correctness.

[Faiyaz Qureshi]